



Award Family of Products End of Maintenance (EOM) Notification

Date: April 1, 2009

Dear Customer,

We are writing to inform you that the AwardBIOS and AwardCore source code maintenance currently offered by Phoenix Technologies Ltd. will be discontinued as of June 30, 2009. This discontinuation is known as an end-of-maintenance (EOM) and means that Phoenix will no longer provide new feature upgrades, defect corrections, updates or silicon support for the Award family of products after June 30, 2009.

This EOM notice is due to a refocus on our two major product lines: **SecureCore Tiano** – our flagship, bit-for-bit EFI compatible BIOS family of products and the recent introduction of our new **Embedded BIOS® with StrongFrame® Technology** product line designed for embedded developers who need a BIOS family architected for performance, economy of design and scalable architecture.

This announcement has no impact on your licenses for the object code compiled from the AwardBIOS and AwardCore Source Code Chipset Modules. You may continue to

- (a) Distribute the object code compiled from the AwardBIOS and AwardCore Source Code Chipset Modules without interruption and
- (b) Use the AwardBIOS and AwardCore Source Code Chipset Modules per the terms of your license agreement with Phoenix.

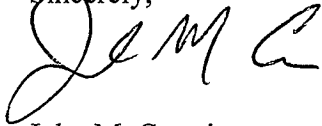
Customers who are already licensed for a specific Award BIOS or AwardCore Chipset module, may license the corresponding SecureCore or Embedded BIOS® with StrongFrame® Technology Chipset Module, if available, at a fee of \$5,000 USD per chipset module

At Phoenix Technologies, we constantly survey our customer needs and industry developments and have determined that now is the time to guide Award product users to the next generation of products. Phoenix will work directly with you and our distribution partners to help identify the best product fit for future customer developments

Thank you for your immediate attention to this End of Maintenance notification, and for your cooperation in this product transition. We are committed to making your transition to other Phoenix BIOS products as seamless as possible. To facilitate this, we have included with this letter, a FAQ addressing most of your concerns, as well as a whitepaper describing your transition options and transition methodology.

If you have any questions or concerns, or if there is anything we can do to assist you in the transition process, please do not hesitate to contact your Phoenix account representative. If you are in the middle of a design cycle using the Award family of products, we request that you register your design with Phoenix by emailing us your company contact information, the core system software you are using (Award BIOS or AwardCore) and the chipset module being used, to award_support@phoenix.com.

Sincerely,

A handwritten signature in black ink, appearing to read 'J M C', written in a cursive style.

John M. Correia
Executive VP, Core Engineering & Services
Phoenix Technologies Ltd.